ONLINE SURVEY PRIZE DRAW RULES

THE SPONSOR

The prize draw sponsor (hereinafter referred to as the "Sponsor") is: Kokoro Hart House 6 London Road St Albans AL1 1NG

THE CLIENT

the client commissioning the research (hereinafter referred to as the "Client") is: South Western Railway

PRIZE DRAW PERIOD

The Prize Draw will be run every 6 months, from 1st January to 30th June, and 1st July to 31st December. All entries must be received before the closing date to be eligible for the prize draw.

ELIGIBILITY

- The prize draw is open to legal residents of the United Kingdom and Republic of Ireland aged 18 and over.
- The prize draw is free to enter and no purchase is necessary.
- You are not eligible if, during the prize draw period you are (or you live with) or your immediate family member (parent, child, sibling and spouse of any of the foregoing) is an employee, representative, or agent of the Client, Kokoro or any of their subsidiaries, licensees or affiliates
- By taking part, entrants are deemed to have accepted the prize terms and conditions.
- The prize draw will be governed by English law and that entrants to the prize draw submit to the jurisdiction of the English courts

THE PRIZES

- One prize of £500 in Amazon vouchers every six months, paid within six weeks of confirmation of acceptance of the Prize. All taxes are the responsibility of the winner.
- The prize is non-exchangeable, non-transferable and no cash alternative is offered.

HOW TO ENTER

• Entry is dependent on full completion and submission of your contact details within the Prize Draw Period. Entrants must opt in to enter the prize draw by entering their email address at the correct screen. All entries must be received before the end of the Prize Draw Period. All entries received after this date will not be counted. Only one entry per submission is permitted.

THE DRAW

- The Sponsor is responsible for administering the Prize Draw.
- The random draw for the prize(s) will take place no later than 10 business days after the closing date of the Prize Draw Period.
- The draw will be conducted in accordance with the MRS Code of Conduct rules (more information about the MRS can be found at https://www.mrs.org.uk/standards/code of conduct.
- The selected entrant will be contacted by email within a further 10 business days of the draw and must confirm their full name and address to accept their prize.
- If the selected entrant does not comply with the prize draw rules or is unable to respond within 14 days of being contacted, that entrant will be disqualified and no alternate winner will be selected.
- For certain prize draws the sponsor may publish winners' details on written request, in the format; first initial, surname, county (e.g.
 J Smith, Hertfordshire) up to 6 months after accepting. This is on the condition that the winner has consented to this. Further
 information can be found in our <u>privacy policy</u>.

LIABILITY

- Neither the Sponsor nor the Client are responsible for late, lost, misdirected, mechanically reproduced, misdelivered, incomplete, illegible, or unintelligible entries, messages or post; unavailable network connections; failed, incomplete, garbled, or delayed computer transmission; on line failures; hardware software or other technical malfunctions or disturbances; or any other communications failures or circumstances affecting, disrupting or corrupting the prize draw in any manner including without limitation, receipt of entries, entrance ability to participate in the prize draw, winner notification, or winner response to notification.
- The Sponsor reserves the right to hold void, suspend or cancel the promotion at any time where it is reasonable to do so.
- The Sponsor reserves the right (at its sole discretion) to disqualify any individual it finds to be attempting to undermine the entry process, the website, and/or the legitimate operation of the promotion; or otherwise fails to comply with these prize draw rules.
- Neither the Sponsor nor the Client are responsible for any damage to entrant's computer or electronic equipment occasioned by participation in the prize draw or downloading of any information necessary to participate in the prize draw.
- By entering, entrants agree to abide by these official rules and all decisions of the Sponsor will be final and binding on all entrants.